

OFFICIAL RULES

No purchase or payment of any kind is necessary to enter to win.

Official Rules:

Daniell Heat & Air “Heat From The Heart” promotion (“Contest”) is sponsored by Daniell Heat & Air (“Daniell Heat & Air” or “Company”). This contest is governed by these official rules (“Official Rules”). By participating in the promotion, each entrant agrees to abide by these Official Rules, including all eligibility requirements, and understands that the results of the Contest, as determined by Daniell Heat & Air and its subsidiaries in its sole and exclusive discretion, are final in all respects. The Contest is subject to all federal, state, and local laws and regulations and is void where prohibited by law. Any questions, comments or complaints regarding the contest must be directed directly to Daniell Heat & Air.

Eligibility:

The Contest is open to legal residents in Daniell’s service area where not prohibited by law, who are eighteen (18) years of age or older. In addition to all other eligibility requirements, eligible contestants must be residents of the State of Arkansas. Contestants must also own their homes. Daniell Heat & Air has the right to verify the eligibility of each entrant, as well as visiting the nominee’s residence for a consultation regarding the unit installation. Daniell Heat & Air employees and their immediate families are not eligible to enter or win. Odds of winning are based on the number of entries.

Contest Period:

The Contest begins Friday, November 28, 2025, at 12.01 a.m. CT, contestants may submit valid entries until December 21, 2025 at 11:59 PM Central Standard Time. The winners will be announced on the Daniell Heat & Air website and or Facebook Page on or before Friday, December 24, 2025.

How to Enter:

Contestants can enter the Contest by filling out the form on the Daniell Heat & Air website by following the on-screen entry instructions. Fill in all required information. Those deemed eligible may be selected to receive one (1) Gas or Electric Furnace System including manufacturer warranties and free one-time installation from Daniell Heat & Air up to a \$7,000 value for unit and labor costs. Limited to one entry per person. You may not enter more times than indicated by using multiple email addresses, identities, or devices in an attempt to circumvent the rules. There are three (3) categories for nominations: Single Parent, Veteran and Family.

NO PURCHASE OR PAYMENT OF ANY KIND IS NECESSARY TO ENTER OR WIN.**Submission Period:**

Visit Daniell Heat & Air website and follow the instructions to submit a nomination that describes why the nominee should receive a free furnace. The submission period is open from Friday November 28, 2025,, at 12:01 a.m. CT to December 21, 2025 at 11:59 p.m. CT. Daniell Heat & Air and its subsidiaries, in their sole and exclusive discretion, will determine the eligibility of each submission to determine the finalists and select one winner. Finalists will be selected based on criteria including completion of the nomination form which requires name, contact information, and any other required fields indicated on the page, and availability to be interviewed by Daniell Heat & Air and its subsidiaries to determine condition and location of current HVAC unit or furnace. There will be three (3) Grand Prize winners in the Daniell Heat & Air Service Area. The winners will be announced on the Daniell Heat & Air website/Facebook Page on or before January 31, 2026. Daniell Heat & Air and its subsidiaries reserve the right to extend, shorten, or terminate the Contest at their sole discretion. Finalists are required to give Daniell Heat & Air and its subsidiaries

ample opportunities and access to physically inspect the home HVAC unit, including internal and external systems, to determine if Daniell Heat & Air and its subsidiaries have the technical ability and legal authority to safely replace the unit without undue burden or cost exceeding \$7,000. Finalists may be disqualified if their homes have poorly maintained or dangerous environments that could hinder proper and safe removal, installation, and performance of the new unit which include, but are not limited to, unsafe condition of the property or its inhabitants, including unrestricted pets, faulty electrical or gas systems, poorly maintained duct and systems work, and other technical issues. If no finalists meet all the requirements, Daniell Heat & Air and its subsidiaries reserve the right to select a winner at the Company's discretion.

Winner Selection & Prizes:

For Daniell Heat & Air "Furnace Giveaway" promotion, Daniell Heat & Air will award three (3) Grand Prizes to three (3) winners in service area. The winners will be selected by an internal committee at Daniell Heat & Air. The committee will review all submissions and choose a winner based on the criteria of need and eligibility. All decisions made by the committee are final. The furnace will be installed according to the availability of the winner(s) and Daniell Heat & Air and its subsidiaries after the conclusion of the nomination period and or any time after December 21, 2025. The winner is eligible to receive one (1) Gas or Electric Furnace System including manufacturer warranties and free one-time installation from Daniell Heat & Air. Daniell Heat & Air makes no representations or warranties, express or implied as to fitness for a particular purpose, no service or ductwork is included as part of the Grand prize. All contestants agree and acknowledge that the size of the furnace or heating and cooling system given away as a grand prize (of up to a maximum of 5 tons) will be a direct replacement of the winner's current furnace capacity

but in no event will the replacement unit exceed 5 tons. If an entrant currently has a furnace or cooling system that exceeds 5 tons in capacity, they will not be eligible for the Grand Prize. For the avoidance of doubt, if the grand prize winner has an existing system of 2.5 tons, then the Grand Prize will likewise be 2.5 tons. In the event the Grand Prize winner's home requires a smaller unit than the maximum giveaway, Daniell Heat & Air will not be responsible for, nor will the Grand Prize winner be entitled to any cash equivalent for any alleged difference in value.

Participants need not to be present to win, and the winner will be contacted in person, via phone or email. In the event the winner cannot be reached and/or does not respond within a 72-hour period of time from the time of initial outreach, they forfeit the prize and Daniell Heat & Air will select a new winner. This selection process will continue until a winner claims the grand prize. In the event that no winners claim the grand prize pursuant to the Daniell Heat & Air and its subsidiaries rules and regulations (including but not limited to any and all eligibility requirements), the grand prize will be donated to a nonprofit organization of Daniell Heat & Air choice.

Terms and conditions may apply. Incidental expenses and all other costs and expenses which are not specifically listed as part of a prize in these Official Rules, and which may be associated with the award, acceptance, receipt, and use of all or any portion of the awarded prize are solely the responsibility of the respective prize winner. Maintenance, repairs, or installation of ductwork, or anything else that's not part of the initial installation is not included and subject to an additional fee. Additional expenses include but are not limited to, repairs needed on the home's gas/electrical system to update it to current requirements as listed by the state and federal government, expenses to replace eroded connection systems, damage occurred to

poorly maintained connecting systems, and expenses to repair damaged walls. **ALL FEDERAL, STATE, AND LOCAL TAXES ASSOCIATED WITH THE RECEIPT OR USE OF ANY PRIZE IS SOLELY THE RESPONSIBILITY OF THE WINNER.**

ADDITIONAL LIMITATIONS - The prize is non-transferable. No substitution or cash equivalent of prizes is permitted.

Indemnification and Limitation of Liability:

By entering the Contest, each entrant agrees to indemnify, release and hold harmless Daniell Heat & Air, the Facebook platform, administrator, advertising and promotional agencies, and all their respective officers, directors, employees, representatives and agents from any liability, damages, losses or injury resulting in whole or in part, directly or indirectly, from that entrant's participation in the Contest, the rights of publicity associated therewith, and the acceptance, use or misuse of any prize that may be won. Daniell Heat & Air disclaims any liability for damage to any computer system resulting from access to or the download of information or materials connected with the Contest.

As a condition for entry and eligibility to win the Contest, entrants hereby irrevocably agree and acknowledge that any and all disputes, actions, causes of actions, arising from or related to the Contest, the rules, and regulations, are eligibility requirements, shall be resolved exclusively under the laws of the State of Washington without regard to conflict laws, and each Nominee hereby submits themselves to the personal jurisdiction of the state and federal courts located in Pierce County, WA without regard to minimum contacts and waive any right to contest same to the fullest extent permitted by law. Nominees further agree and acknowledge that any and all disputes arising from or related to this promotional contest shall be brought within the

state and federal courts located in Pierce County, Washington. The prevailing party to any litigation arising from or related to the promotional contest is entitled to an award of its costs and reasonable attorney's fees from the non-prevailing party at both the trial and appellate level.

Taxes:

Winning contestant receipt of the Grand Prize is subject to IRS and other tax reporting. Each winner is solely responsible for reporting and paying any and all applicable taxes related to the prize(s) and paying any expenses associated with any prize which are not specifically provided for in the official rules. Each winner must provide the Company with valid identification and a valid taxpayer identification number or social security number, in the manner provided and/or requested by the Company, before any prize will be awarded.

Publicity:

By participating, each entrant grants Daniell Heat & Air and its subsidiaries permission to use his/her name, likeness, business name, or comments for publicity purposes without payment of additional consideration, except where prohibited by law.

Contact:

Any questions regarding this promotion should be directed to Daniell Heat & Air.

Phone: [501-767-4977](tel:501-767-4977)

Mailing Address:

Daniell Heat & Air Heating and Air Conditioning
102B Trooper Drive
Hot Springs, AR 71913

